

RISK PREVENTION AND MANAGEMENT PLAN
Y
EMERGENCY RESPONSE PLAN

HIGH MOUNTAIN ACTIVITIES



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PRISK PREVENTION AND MANAGEMENT PLAN

Criteria for evaluation of the level of risk in the development of the activity

Risks of the activity associated with the natural environment (risks that may affect personnel, guides and/or participants of the activity).

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| Strong winds and snowstorms |
| Alluvium |
| Volcanic eruption |
| Overflows and flash floods of rivers |
| Avalanches |

Based on the previously mentioned risks, the causes could be

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| In winter they occur more commonly. |
| Heavy rains in dry terrain. |
| Some high mountain activities are developed in active volcanoes. |
| Heavy rains. |
| Recent snowfalls, temperature changes, wind. |

Based on the aforementioned risks, their consequences can be as follows

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| White wind is very dangerous due to poor visibility and freezing of extremities very quickly. |
| Can cause landslides and leave equipment isolated. |
| Can carry sediment and isolate equipment, cause fires or affect visibility. |
| Can cut roads and isolate equipment |
| Can drag the group away |

Based on the aforementioned risks, the following control, reduction, mitigation and/or response measures shall be applied

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| A weather check is always done before each activity to avoid these conditions, and in case they happen unexpectedly, the activity will be suspended immediately, and participants will be sheltered. |
| The team provides more food, water, and personal protective equipment (blankets, gloves, etc.) to keep the group safe while waiting for the rescue, if necessary, the guides will have identified the safety zones in case of this type of situation. |
| The evacuation protocol described below is implemented. |
| The guide keeps the clients in a high and protected area. |
| A prior analysis of the snow conditions is carried out on site to avoid risks. In the event of an avalanche, the team has a shovel, probe, and A.R.V.O. to rescue the affected persons. |

Risks associated with people

Risks of the activity caused by people (actions attributable to staff, guides and/or participants).

Present physical disability in upper or lower extremities, present cardiovascular problems (hypertension and/or diabetes).

Consume alcohol, drugs and/or others before, during or after the activity.

Based on the aforementioned risks, the causes may include

Health problems prior to the activity.

Recklessness.

Based on the risks associated with people and mentioned previously, the following consequences are identified.

The health of the person may be affected, for example, if he/she suffers from cardiovascular problems or pregnancy, the activity may startle him/her.

Their physical and mental capacities may be affected, putting their health, and that of the group, at risk.

Based on the risks associated with people and mentioned previously, the following control, reduction, mitigation and/or response measures are identified.

Prior to the activity, each person must fill out a medical form in which he/she indicates any illnesses, injuries, surgeries, etc. In the event of any injury or illness not reported, the first aid protocol described below is activated.

The activity may be suspended if any member of the team does not comply with the previously established rules of behavior.

Identification and evaluation of risks in the practice of the activity.

Number of Participants

A. Minimum

1

B. Maximum

6

Number of guides for the minimum number of participants selected above

1

Number of guides for the maximum number of participants selected above

2

Other relevant requirements or conditions for the performance of the activity

For some of the activities, you must have the physical capacity to carry a backpack of 60-80 liters in certain sections during the approach.

Participants must be in good health at the time of the activity and must not have evidence of alcohol or drug use.

Minors must have simple authorization from parents or guardians.

Conditions that would affect the development of the activity (Indicate and specify if applicable): weather, geographic and similar conditions.

-The activity may be suspended if any member of the team does not follow the instructions of the guide in charge. -The activity may be suspended if any member of the group suffers an incident or accident.

-The activity may be suspended due to weather conditions, such as: rain, snow, strong winds or evident risk of forest fire or electrical storm. -The activity may be suspended if the following geographic situations occur: landslides, river floods, floods (the road is exposed to these events, so the route may be cut). - An activity can be suspended inside a protected area when the pertinent authority (Conaf or Carabineros, for example) establishes it for safety reasons. - The activity may be suspended if any member of the team does not comply with the previously established rules of behavior (consuming alcohol, drugs, and/or other substances before, during, or after the activity).

-The activity may be suspended if it is detected that the equipment, or part of it, is in poor condition for the activity. -The activity may be suspended if the guide catches a client performing a reckless action, which puts his integrity and that of the equipment at risk.

-The activity may be suspended in case the vehicle presents any damage (if any relevant authority, such as the police or others, establishes it for safety reasons).

Languages in which the activity is carried out

Spanish

English

Does the development of the activity include transportation?

Yes

The risks associated with the means of transport are identified.

Rollover.

Puncture of more than one tire.

Lack of fuel.

Number of vehicles to be used

1 - 2 or more, depending on the number of participants.

Brand of the vehicle

Toyota

Mitsubishi

Model of the vehicle

4Runner Sr5 4x4

L200 4x4

Year of the vehicles

2015

2022

Do the vehicles comply with current regulations?

Yes

Criteria for suspending the activity (considering conditions of the environment, guides or participants)

-Allmountain will suspend the activity in case the guide is unable to attend the activity.

The guide will suspend the activity in the event that a client suffers a non-minor accident, which involves life-threatening, psychological and/or physical damage, or must be evacuated from the site as soon as possible. -The guide will suspend the activity if weather conditions change suddenly (rain, snowfall, thunderstorms, etc.) Allmountain will suspend the activity if any authority (carabineros) suspends activities within any perimeter for security reasons.

-Allmountain will suspend the activity if the number of clients is greater than 4 and the assistant guide is not available.

-Allmountain will suspend the activity if the vehicles are not in optimal conditions for the activity. Example: flat tire, overturning, etc. -Allmountain and the guide will suspend the activity if one of the participants is in an evident state of having consumed alcohol or psychotropic substances.

-The guide will suspend the activity if he finds any damage to the equipment necessary for the activity.

How safety equipment will be provided to participants

The guide will give safety instructions for the use of some implements, e.g. trekking poles, gloves, etc. (this will be done prior to the start of each activity).

The guide and the assistant guide will always carry a complete first aid kit, as well as a communication system (VHS radios with a range of 42 km).

The vehicle has all the necessary equipment for any emergency: spare wheels, fire extinguisher, mooring and towing ropes, tire changer, etc.

Steps to be followed by the guide in charge of the activity, who has first aid course WFR (wilderness first response 80 intensive hours): -In case of accident the guide will provide first aid to clients; accidents such as: falls, bruises, bleeding, fainting, bites, loss of consciousness, allergies, altitude sickness, among others. -The guide proceeds with the initial evaluation of the victim: *The guide performs a physical examination of the affected client (checks his body to see if there are any sharp elements, lacerations, or hemorrhages that are causing any condition or pain, asks the client to move his limbs if he is conscious and does not feel pain. the guide checks vital signs (breathing, pulse, eyes, and proceeds with the month, look feel and hear) *The guide checks for symptoms (possible vomiting, alterations in breathing, fever, bleeding, cold, heat, etc). *The guide asks in case the client is conscious if he/she suffers from allergies and rule out possibility of anafilactic shock. the guide asks if the client takes any frequent medication (diabetes, hypertension or others).

*The guide asks about previous medical problems. *The guide asks about the last oral intake (last time the client consumed any food and what it was). *The guide checks what were the possible episodes that led to the injury or illness. With this procedure the guide will inform about the current situation of the individual, to the organizations in charge of the final medical assistance and rescue such as Andean rescue, firefighters, ambulances or air rescue service. prior to the activity a medical form is given which must be filled by obligation by each client, in case a client suffers an accident and loses consciousness this medical form will provide essential information.

-The Carabineros, Socorro Andino or the nearest medical center (hospital and/or hospital complex)

Communication systems

Telephone

VHF Radio

Satellital Telephone

✓ We have an Accident and/or Incident Record Card.

EMERGENCY RESPONSE PLAN

Name

Balthazar Rutchen Plöch/ Guide

Charlie Muñoz Contreras/ Assistant guide

Role in the emergency procedure

Driver in case of an emergency and first aid

Communication with aid and rescue services, e.g.: Andean Rescue, Carabineros de Chile, nearest hospital and/or clinic.

Emergency communication system

Cellular, Satellite Phone

Form or procedure for providing first aid

The guide with wfr first aid certification stabilizes the injured person, while the rescue teams arrive, whether Andean rescue, firefighters, etc. The guide evaluates breathing and vital signs and proceeds to perform CPR, if necessary. The assistant guide will evacuate or take other participants to a safe place. The assistant guide will immediately communicate the incident or accident to the person who is responsible in case of emergency. The guide will request and use the first aid kit and immobilization table, if necessary. (This kit must be adequate, with all its elements in good condition (profilaxis; gloves, masks, and clean glasses) medicines without expiration date (check expiration date), etc.). The guide and assistant guide will identify the evacuation or rescue point closest to the public road. In the case of a minor injury and if it is controlled with the first aid provided by the guide, the client must return with the assistant guide to the vehicle while the guide continues with the activity. In the case of a serious injury, the guide will suspend the activity and the contingency plan mentioned above will be initiated (regardless of the injury, serious, less serious or minor, the guide will always check the client and provide first aid, and if necessary, the rescue and assistance teams mentioned above will be contacted).

Emergency evacuation procedure, including means to transfer a sick or injured person to a medical care center, considering the geographic position, distance, direction from the point of the incident, evacuation routes and means of transportation to do so (vehicle, airplane, boat or other).

The evacuation procedures in case of emergency are as follows:

- The guide must activate the contingency plan and notify the authorities in charge (Andean rescue, firefighters, police).
- The means used to transport an injured or sick client are by vehicle (company vehicle in the case of illness and/or minor injuries), ambulance (in the case of a client with a serious accident and requiring intensive care). Due to remote areas, an approach must be made with our company vehicles, firefighters or Andean rescue (in case of rescue or accident). In any case, each of these entities will be notified for the safety and security of our clients. In some areas, it is possible that a helicopter may arrive, which will be coordinated with the activation of the respective emergency protocol (which will depend on the feasibility of this means in the area).

Identification and location of agencies and persons to contact in case of emergencies.

Name of institution or organization

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| Carabineros de Chile. |
| Cuerpo de Socorro Andino. |
| Retén de Carabineros de la comuna respectiva |
| Ambulancia. |
| Bomberos. |
| Nearest hospital and/or hospital complex. |

Teléfono de la institución u organismo

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| 133 |
| (02) 29223295 |
| (02) 29223315 |
| teléfono central (02) 25180403 teléfono móvil 96055499 |
| +562 2861 15 30 |
| (02)5762700 |
| +56 22612 1600 |

Detailed search and rescue procedures

In case a participant gets lost:

- The guide must activate the contingency plan; remain calm, communicate the situation to the assistant guide by radio or if the assistant guide is nearby communicate the procedure to follow, the team in the vehicle sector (driver) will also be notified of the situation.
- The guide stops the activity immediately, keeps the group united, explains the situation and the procedure to follow to both the clients and the assistant guide, the assistant guide can go to the starting point with the other clients, while the guide activates the contingency plan and detects the points where the lost client could be found.
- The guide must communicate with the Carabineros 133 central carabineros or with the carabineros of the commune in which the client reported the ascent, whichever are closer to the place where the activity is to be carried out.
- The guide must clearly inform the place where the activity took place, possible places where the client could have gone astray, GPS coordinates of the location, the conditions of the place; meteorological, geographic, etc. and thus coordinate the rescue in the most effective way. (The guide must provide as much information as possible to the Andean rescue corps and the police, must inform the client's clothing, last time he was seen, physical characteristics, etc.).
- The client's next of kin should be informed of the situation (in case the search for the client lasts for a significant number of hours).
- If the client is found in good physical condition and without any inconvenience and in a low margin of time (minutes) the guide may resume the activity, otherwise if the client is in a rescue situation (physical damage) the guide may stabilize it while the rescue agencies arrive such as firefighters, Andean relief corps and / or police, and the activity will be suspended immediately (in both cases regardless of whether or not rescue is required, the contingency plan mentioned above will be activated).

Protocol to be followed in the management and basic handling of a crisis.

- Suspension of the activity to the rest of the participants of the group and follow the instructions of the guide.
- Meeting with users (and/or family members) to calm them down.
- Control of information to the media (no statements until the end of the procedure).
- Activate internal search and rescue procedures.
- Activate externally coordinated search and rescue procedures.

Safety measures and procedures in case of fire according to the place where the activity is carried out

- 1- The guide will give the order for the team and clients to quickly evacuate the area.
- 2- The assistant guide or the guide will call to alert and ask for help from the fire department.
- 3- The guide will use a fire extinguisher in case there is one nearby, in case it is a small one.
- 4- The team will be alert to detect changes in the direction of the fire and communicate the changes to others.
- 5- The guide and his assistant will check escape routes and possible safe zones (public road, away from vegetation, etc. as appropriate).
- 6- The guide will determine, according to the conditions of the fire (large, small, controllable), if the activity is suspended or continued (in case of a fire of major proportions, the activity will be cancelled for the safety of the team and the clients).

Safety measures and procedures in case of natural disasters depending on the place where the activity takes place.

- Possible natural disasters to be expected depending on the area:
- *Floods; floods cause collapse of bridges, which could leave the team isolated, for this the team provides more food, water, and personal protective equipment (blankets, gloves, etc.) to keep the group safe while waiting for rescue, if necessary, the guides will have identified safety zones in case of this type of situation. The activity is suspended in the following situations.
 - *River overflows and flash floods: due to heavy rains in these remote areas the rivers rise suddenly and cut the roads, the team could be isolated, the guide keeps the clients in a high and protected area. The activity is suspended.
 - *Strong winds and snowfalls: the white wind is very dangerous due to the low visibility and freezing of extremities very quickly, at the slightest rain the guide will suspend the activity and return to the vehicle to avoid freezing and problems associated with low temperatures (due to the altitude the rain freezes causing snow and freezing). The activity is suspended.
 - *Volcanic eruption: in some areas there is a risk of volcanic eruption. The guides are aware of the evacuation routes and safety zones, some precautions to follow are:
 - stay away from areas where the wind blows from the volcano.
 - stay away from the valley bottoms: you should go to high places through the established evacuation routes.
 - do not cross streams or rivers.
 - if you are driving and are surprised by a shower of ashes, stay inside the vehicle with the windows and doors closed. If you are able to move forward, do it slowly.
 - In case of any of these catastrophes, the guides are trained to provide quick solutions and identify the safest places for the clients. The activity will be suspended immediately.